# Ordering lenses for your current frames

1. **CALL US AT 1-800-248-9427**
   
   Please speak to one of our expert opticians before sending in your frames.

2. **COMPLETE THIS FORM**

<table>
<thead>
<tr>
<th>YOUR INFO</th>
<th>YOUR FRAMES</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRST NAME</td>
<td>BRAND</td>
</tr>
<tr>
<td>LAST NAME</td>
<td>MODEL NUMBER</td>
</tr>
<tr>
<td>EMAIL ADDRESS</td>
<td>COLOR</td>
</tr>
<tr>
<td>PHONE NUMBER</td>
<td>SIZE</td>
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<tr>
<td>SHIPPING ADDRESS (US ONLY)</td>
<td>NOTES, WEAR AND TEAR, ETC.</td>
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<tr>
<td>CITY</td>
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<td>ZIP</td>
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   I understand that FramesDirect.com will not be responsible for returning my existing lenses, if I do not remove them from the frames prior to shipping.

   I understand that in the event my glasses frames break, I am still responsible for the cost of the new lenses.

   I understand that FramesDirect.com can only accept frames which are currently for sale on the website.

   I understand that FramesDirect.com is not responsible for damage to my new or used glasses frames during the insertion or removal of lenses if:
   - the frames were not purchased from FramesDirect.com or
   - the frames were not purchased from FramesDirect.com in the past year.

   **SIGNATURE**

   **DATE**

   **PRINTED NAME**
Ordering lenses for your current frames, cont.

3 **SEND US YOUR FRAMES**

Use **FedEx** or **UPS** and purchase insurance  
* (Do not use USPS)

MAIL TO:  
Luxottica NAASC Frames Direct-310  
Suite 310  
ATTN. NEW ORDERS  
101 Greenwood Industrial Pkwy  
McDonough, GA 30253

4 **YOU SHOULD KNOW...**

- We cannot make lenses for customers based outside the United States.
- We cannot guarantee we will be able to use your frames, especially if they are defective, broken, or discontinued by the manufacturer.
- We only accept frames which we currently carry on our website.
- Phone quotes are subject to change.
- We cannot accept checks or money orders.
- Oakley, Maui Jim, Kaenon, Costa, and Zeal sunglasses are only available with specialty lens materials.

5 **WHAT COMES NEXT?**

Once we receive your frames, prescription, and waiver, an optician will call you within 2 business days.